

## Action Request: Verify your Contact Information

### Don't Forget to Update Contact Information

In case you missed the announcement, our new and improved online and mobile banking platform is launching next year. We'll be sharing important details in the months ahead, so we want to make sure your contact information is current.

[Verify Contact Information](#)

Follow these quick steps to make updates online:

1. Log in to [Personal Online Banking](#)
2. Select "Customer Service" from the upper navigation bar
3. Select "Contact Information" and make your changes

To access online or mobile banking for the first time on the new platform, you'll be sent a one-time secure access code via text message or phone call. It's important to update your email address and phone numbers to avoid disruptions and receive communications from us.

[Verify Contact Information](#)

### View the Latest Details and FAQs

Be sure to check our [Online and Mobile Banking Upgrade Hub](#) for updates at any time! We are continually updating the site with answers to common questions, features to expect, links to communications we've sent, and more.

[Stay Informed](#)

*If you'd rather update your information in person, please visit or schedule an appointment at [any of our 40+ branch locations](#) for assistance.*

**Questions?** Contact us at [\(773\) 244-7000](tel:773-244-7000).

#### Email Security Information

This transactional message was sent to [jhuber@bylinebank.com](mailto:jhuber@bylinebank.com) from Byline Bank, whose corporate offices are located at: Byline Bank 180 N. LaSalle Street, Suite 300, Chicago, IL, 60601, US, and it may include information that is protected by privacy laws. Your cybersecurity and fraud protection are top priorities, so please be aware that Byline will never request via email your loan payment or bank account information, or contact information updates, or ask for security codes over the telephone. If you receive any requests, please contact us immediately at 773-244-7000. Click [Unsubscribe](#) if you wish to unsubscribe from marketing messages. If you'd like to subscribe to Byline Bank emails or to update your email engagement preferences, click [Email Preferences](#). Replies to this e-mail message will not be read or responded to. [Click Privacy Policy](#) for information on how we collect, share, and protect your personal information.